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Conference Abstract

Act programme: Breaking the barriers for care coordination and telehealth

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Abstract

Introduction: Chronic illness poses a huge individual, social and economic burden to the European health care systems. Care coordination (CC) and telehealth (TH) solutions can help, but are not widely deployed. Description of the program: Philips is leading ACT-Advancing Care Coordination and Telehealth deployment, an EU co-funded program to overcome structural and organizational barriers. This will: gather data and best practices from five European regions (Scotland, Groningen, Lombardy, Catalonia and Basque Country), determine a baseline for how CC & TH work in these regions, conduct an iterative evaluation of care structures and procedures and finally create a best practices “cookbook” to ensure that the findings can be replicated in other EU health regions. By developing key outcome/performance indicators and key drivers that cover the areas of patient stratification, adherence and engagement, efficacy and efficiency and organizational structures, we will be able to assess longitudinally capture the impact of integrated care in the healthcare services.

Keywords

telehealth, care coordination, chronic illness, best practices, regional evaluation, acces to markets, information technology

Presentation available at <http://www.integratedcarefoundation.org/content/35-ict-and-integrated-care>