CONFERENCE ABSTRACT

The B3 Maturity Model, SCIROCCO Tool and SCIROCCO Knowledge Management Hub: facilitating the capacity-building support for integrated care
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Introduction

SCIROCCO Exchange is an EU Health Programme project that builds upon the preliminary achievements of the B3 Action Group on Integrated Care of the European Innovation Partnership on Active and Healthy Ageing (EIP on AHA) that first developed the concept of an Integrated Care Maturity Model. Through the activities of the SCIROCCO project, the Model has been further refined and is supported by a validated self-assessment tool (SCIROCCO Tool). SCIROCCO is an online participatory tool that helps stakeholders to understand: 1) The context requirements of a particular good practice; 2) The level of maturity required for a care system to adopt and scale-up integrated care; 3) The actions that more progressive regions have taken to be successful and enable information sharing, twinning and coaching to overcome barriers and accelerate results in integrated care. The ambition of the SCIROCCO Exchange project is to maximise the value and impact of the Model and Tool. To this aim, the Tool is being improved to encourage more sharing of maturity assessments, better visualisation of results, better collaboration and communication within large teams. Moreover, SCIROCCO Exchange will develop a Knowledge Management Hub to facilitate the process of "matching" the needs of 9 European regions with existing evidence on integrated care, good practices, tools and guidelines and thus facilitate the capacity-building support for integrated care.

Objectives and Methods

The objective is to present the updated SCIROCCO tool, as well as the new SCIROCCO Knowledge Management Hub and its relation with the B3 Maturity Model. We aim to present the updated functionality of the Tool for maturity assessment, sharing assessments and consensus making within larger teams, as well as the experience of the 9 European Regions in using them for assessing the maturity of their systems. Moreover, we will describe our progress with the Knowledge Management Hub, and in particular the incorporation of integrated care assets, a tagging functionality for such assets, and a search functionality which can perform "matches" between them. This description will be based on a series of use cases to showcase the different uses and usefulness of the Hub.

Finally, we will introduce the qualitative approach that will be followed to evaluate the personalised knowledge transfer and capacity-building support facilitated by the Hub.

Results and lessons learned

The development of the SCIROCCO Tool and SCIROCCO Knowledge Management Hub, as well as the experience of using the Tool and Hub and how this experience can help with scaling-up integrated care aim to contribute to a shift towards integrated care.